



## Lifetime Warranty

Presented to: Name \_\_\_\_\_ Date \_\_\_\_\_

Repair Order No. \_\_\_\_\_ Vehicle \_\_\_\_\_

**“Prestige Auto Body”** takes great pride in presenting you with this warranty based upon the high quality standards we have adopted as a premium collision repair center. We are providing you, our valued customer with this lifetime warranty against defects in workmanship to strengthen your confidence in us. This warranty is granted to our customer listed above and on the original work order. This warranty is not transferable.

### Customer Obligations:

In order to obtain the benefits of this warranty, the owner of the vehicle must do the following:

A. Present the owner's copy of this warranty document to the warrantor before requesting warranted repairs or parts.

B. Have any warranted repairs, adjustments, or work performed at the premises of the warrantor during normal business hours. Note: This written warranty shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by Prestige Auto Body.

C. All warranty issues must be brought to the attention of the Shop in a timely manner. If your failure to notify us in a timely manner results in excessive damage and/or repair conditions, the additional cost may not be covered.

This is a labor only, fragmented four part warranty, and stipulations pertaining to each fragmented part are stated hereafter. (see back).

Damage caused by another accidents, impacts, negligence, abuse, misuse, exposure to the elements, or paint chipped by driving conditions shall not be covered under the scope of this warranty. All sublet repairs will be warranted thru the sublet vendor. Prestige Auto Body will assist you with any claim for such sublet work performed in relation to the repair order associated with this Warranty certificate.

1. METALWORK: **"Prestige Auto Body"** provides a Lifetime Warrant against defective workmanship to welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting, or deterioration. The Shop will, at its sole option, repair and re-paint any metalwork warranted hereby. Rust resulting from exposed metal will not be covered. Example: a deep scratch, an impact, et..

2. PAINTING, STRIPES AND DECAL'S: **"Prestige Auto Body"** warranties on paint-related priming and paint work against solvent blistering, peeling, hazing and excessive loss of pigment. The Shop will, at its sole option, re-prime, re-paint, re-stripe, or re-decal the specific section or sections of the vehicle warranted hereby. The Paint Warranty is only valid when applied over the original factory finishes that are free of defects. Stone chipping and / or a sandblasting effect caused by road conditions are not covered.

3. MECHANICAL: **"Prestige Auto Body"** provides a warranty that all mechanical repairs listed on the final paperwork were performed to return the vehicle to same or better than the pre-loss condition. The Shop will re-repair any mechanical assembly or component warranted hereby, at its sole option, when a claim is made unless caused by or damaged resulting from unreasonable use, wear items, maintenance, or care of the vehicle.

4. PARTS: **"Prestige Auto Body"** provides a warranty equal to the part manufacturer's warranty (Please note: Shop warranty does not exceed the manufacturer's warranty). The Shop will repair or replace any defective part warranted hereby, at its sole option. We will assist you in handling any claim under the supplier's guarantee. All Aftermarket parts (parts not made by the original manufacturer) will be warranted for fit, finish, safety, and corrosion resistance by the supplier and / or the insurer that mandated them, not the repair facility.

**"Prestige Auto Body"** shall not be responsible for loss of use, loss of time, inconvenience, towing, rental, lodging or loss of business, or any other incidental or consequential damages.

**"Prestige Auto Body"** will not cover any repairs performed by any outside vendor.

**This Warranty Certificate is non-transferable.**

